

APPENDIX: Vodafone Portugal Specific Performance Indicators Verified and Assumptions

Description of Indicators	Figures (April 2004 - March 2005)	Figures (April 2005 - March 2006)	Figures (April 2006 - March 2007)	Figures (April 2007 - March 2008)	Units	Definition/criteria adopted
Infrastructure sharing rate	16.0	17.8	24.6	25.9	%	Total number of infrastructures shared with other operators divided by the number of Vodafone Portugal radiocommunications sites in operation.
Total number of external enquiries received by Vodafone Portugal about electromagnetic field	53	45	39	47	number	Total number of external enquiries received by Vodafone Portugal about electromagnetic radiation
Quantity of refrigeration gases, by type	HCFCs: 6274 HFCs: 3644	HCFCs: 5957 HFCs: 4577	HCFCs: 5665 HFCs: 5332	HCFCs: 6624 HFCs: 4311	kg	Quantity of refrigeration fluid, by type, contained in cooling systems installed in technical and non-technical areas (offices and shops) of Vodafone Portugal at 31 March.
Electricity consumption per base station	10 238	10 084	11 045	10 623	kWh/ station	Corresponds to the electricity consumption of all operating base stations of the Vodafone Portugal network divided by the total number of operating base stations
Investment in environmental management, electromagnetic radiation, social and other affairs	431 000	1 344 452	1 345 956	1 027 259	euros	Corresponds to the total costs/investment incurred and managed by the Social Responsibility Department of Vodafone Portugal .
Investment in projects supported by the Vodafone Portugal Foundation	774 976	1 944 100	1 959 449	1 396 024	euros	Corresponds to the total sum in euros invested and managed by the Vodafone Portugal Foundation



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Description of Indicators	Figures (April 2004 - March 2005)	Figures (April 2005 - March 2006)	Figures (April 2006 - March 2007)	Figures (April 2007 - March 2008)	Units	Definition/criteria adopted
Number of hours volunteering	Not applicable	518	482	671	hours	Corresponds to the total number of hours devoted by Vodafone Portugal employees, during office time, to volunteering activities.
Number of activations of software licences for mobile phones for the visually handicapped	Not applicable	251	235	226	number	Number of activations of the Vodafone Portugal product designed for people with special needs in each reporting year. Note: the amounts for the first two years have been recalculated.
Number of activations of price plans for people with special needs	Not applicable	255	104	104	number	Number of activations of the Vodafone Portugal price plans designed for people with special needs in each reporting year. Corresponds to the difference between the number of activations and the number of deactivations in each reporting year

Note: The performance indicators for the period April 2007 to March 2008 shown in this table can be consulted in the relevant chapters of the Social Responsibility Report.

